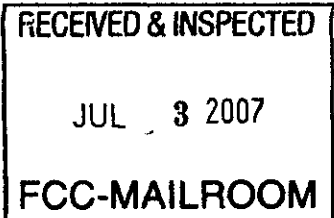


RE: CG Docket No. 03-123

Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554



Dear Chairman Martin, Commissioners Adelstein, Copps, McDowell, and Tate:

I am a hearing person and I have friends who are hearing impaired. I am aware of the Video Relay Service (VRS) for communication with deaf and hearing-impaired individuals. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS availability for the deaf and hearing-impaired population. Instead of seeking to limit and reduce the number of hearing-impaired people with VRS access, the FCC should do everything in their power to make VRS available to more of our citizens who need it.

I have been informed that many hearing and deaf individuals use the VRS services in both their work and in their personal lives. It is an important way in which to communicate in daily activities of life. It has been explained to me that the older methods of communication such as the T.T.Y. and T.T.D. were so slow that once the VRS became available many people got rid of their machines for that slower type of communication and I have been told that many hearing impaired individuals hate those older types of communication because they enjoy the VRS so very much. I urge you to do everything you can to continue making the VRS service available to the many Americans who rely on it for their daily lives.

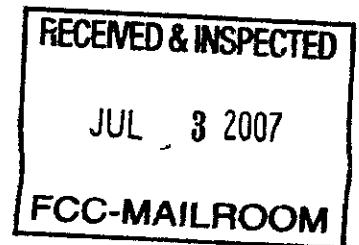
Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide hearing-impaired persons with functionally equivalent telecommunications services.

Thank you for your time and consideration regarding this very important matter,

Jana Whithead

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Thank you for your time and consideration regarding this very important matter,

A handwritten signature in cursive script, reading "Fayton E. Oliver II".

P.S. Please advocate for the deaf community. My family members and friends rely upon this service.